

WARRANTY TERMS

1. Keep the merchant receipt throughout the duration of the warranty. The warranty starts from the date of the purchase, provided that the screw was bought from Kingi Oy or its authorised dealer, and that it was used in normal climate conditions.
2. Warranty is not valid if the screw was used in extremely harsh or corrosive climate conditions, such as, in places where the screw is exposed to water, chemicals, ash, cement, dust, soot, algae or animal manure for a prolonged period of time.
3. The validity of the warranty is subject to the condition that the screw was installed according to the provided instructions. For example, if the paint coating was damaged or the seal was overcompressed, the warranty will become invalid.
4. The warranty is not valid, if the defect was mainly caused by the following factors:
 - a. The installation or maintenance was not made in conformity of these instructions or these warranty conditions;
 - b. the moisture level in the materials under/behind the installed profile was exceptionally high or the ventilation was not sufficient for the circumstances;
 - c. natural disaster or environmental disaster or exceptionally high concentration of pollutants, radiance, fire or other exceptional circumstance;
 - d. mechanical, external stress, such as, for example, damages due to snowdropping;
 - e. chemical reaction between the screw and some other building material (for example, mortar);
 - f. transportation, storage or handling at the site.
5. The buyer must monitor the condition of the screw and maintenance it according to the instructions provided by the manufacturer. If scratches, cuts or abrasions appear on the paint coating of the screw, which go through the protective surface layer of the screw, the screw must always be replaced with an undamaged screw.
6. The claim concerning the warranty must be presented to Kingi Oy without undue delay after a defect has been detected, and no later than the expiry of the warranty. In order to provide the manufacturer the needed information for starting the case investigation, the written claim must include the name, address and the telephone number of the person invoking the warranty. Additionally, he shall present the purchase receipt and describe the nature of the defect, date of its appearance and detection.
7. Kingi Oy reserves the right to visit the site and check the damaged screw, and to remedy the detected shortcomings, at their own choice, by repair painting or replacing the damaged screw with another or by compensating the buyer from the damaged screw. The warranty obligations are fully limited to the price of the delivered products. The warranty does not, in any circumstances, cover any indirect losses or damages, which may have been caused by the defect in the screw. Replacement of the screw by another, its repair or renovation of the finishing does not extend the length of the original warranty.
8. This warranty is an additional benefit provided by the seller, and it does not affect the consumer's legal protection. This warranty is governed by the Finnish laws. The warranty is valid provided that the buyer has fulfilled all his obligations to the seller and importer of the screw. This warranty replaces all other possible warranties, with the scope determined in this document, irrespective whether the other warranties were provided directly or indirectly (for example, by agents, resellers or any other party than Kingi Oy).

METAL ROOFING ATTACHMENT TO LAST FOR A LIFETIME.